

# Hall Quarry Beach FAQs

**1. Will you be offering season passes?**

- At this time, we will not be selling season passes. We are requiring preregistration on our website because of limits, mandated by health officials, on the number of people allowed at the Quarry this season.

**2. What hours is the Quarry open?**

- The Quarry will be open daily from 11:30 am to 6:00 pm May 29 to Aug. 15 Please note that due to changing health guidelines, hours of operation and reservations are subject to change.

**3. How does preregistration work?**

- Go to [www.bataviaparks.org](http://www.bataviaparks.org) to purchase tickets. Daily passes cannot be purchased at the door as pre-registration is required.

**4. How much does it cost to go to the Quarry?**

- The fee for the 2021 season will be per day. Batavia Park District Residents: \$10; Batavia Park District NonResidents and NonResidents: \$13.

**5. Will the Quarry have concessions?**

- At this time, we will be offering only prepackaged foods: candy, ice cream, pop, water, Gatorade and chips. Patrons may bring their own food and beverages, but alcohol is prohibited.

**6. Do I need to wear a mask while at the Quarry?**

- Patrons must wear a mask when entering the facility. While not in the water, patrons must wear a mask when they will be closer than 6 feet from individuals who do not reside in the same household.

**7. Will grills be allowed or available to use at the Quarry?**

- They will not be available for allowed.

**8. How will I receive a refund if the Quarry is closed for inclement weather?**

- If Quarry staff must close the pool, a credit will be issued to your Park District account in the amount of the ticket price(s).

**9. Is the Andrea Will Deck available to rent this summer?**

- No, it is not, so as to better align with public health guidelines regarding patrons' proximity to others.

**10. What is the cancelation policy?**

- Please provide 24-hour notice of a cancelation for a household credit.

**11. Do I need to pay and register for my 2-year-old?**

- While children 2 and younger are free, parents still must register them for daily admission so they are counted in the maximum number of patrons that we are allowed to host. This is a requirement from public health officials.

**12. Do you have a senior discount?**

- We do not offer this discount for this season.

**13. Must I have an online account set up with the Park District in order to sign up?**

- Yes, you must have an account with us prior to making a reservation online. If you have participated in any classes, attended a special event, or purchased a Quarry pass in the past, or if you have rented one of our facilities or parks, you already have an existing account with us. Please contact our office at 630-879-5235 to retrieve your login information, or click "Forgot your password" on the login page. If you are a brand new user of the Park District's programs and amenities, you may create a new account.